



Tips for Volunteers

Consider the following thoughts and reminders, as appropriate, when serving someone in need.

1. Pray before serving the client, asking the Lord to help you and use you as a vessel to demonstrate His love for the client.
2. Show respect and relate to the client as an equal. Accept the client right where they are at and treat them as you would a friend. Get to know the client you are serving and let your act of love be your witness. When a client asks you why you are helping them, feel free to tell them that you want to share Christ's love with them because of the love Christ has shown you. When opportunities arise, you can feel free to talk about spiritual matters. However, always respect the client's possible desire to not talk about their faith. Praying with them may also be appropriate. Be sensitive to how they are responding to you.
3. Remember that many clients are already Christians and your act of kindness is strengthening them in the faith.
4. Introduce yourself as a volunteer of your church who is a partner of Love In the Name of Christ.
5. Do not give the client you are assisting your last name, address, or phone number until you have established a level of trust. Although the Love INC Clearinghouse researches needs carefully, some clients may attempt to receive additional assistance from you.
6. Respond only to the need referred to you by Love INC. If a client requests additional assistance, please refer them back to the Love INC Clearinghouse at *[phone number]*. Additionally, if the need is greater than expected, or you observe other needs that may need attention, please notify the Love INC Clearinghouse.
7. Maintain a confidential relationship with the client and respect his/her dignity. Only discuss the client with Love INC Clearinghouse staff.
8. Call the Love INC office to follow-up as soon as possible, or within one week after serving the client. Share how it went and any information that may be helpful in serving the client in the future.
9. Contact the Love INC office if you have any questions, concerns, or stories of the helping experience. Photos, with the client's permission, are also greatly appreciated.