

**LOVE INC SOUTHWEST
QUALITY CONTROL GUIDELINES
FURNITURE AND HOUSEHOLD FURNISHINGS**

UNACCEPTABLE ITEMS

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| <ul style="list-style-type: none"> • King Size Beds/Sofa Beds • Wood Bed Frames • Head boards/Footboards • Pillows (Except New) • Curtain, Drapes, Mounting Hardware • Clothing / Shoes • Entertainment Centers • Electronics | <ul style="list-style-type: none"> • Computers • Office Furniture (Except small desks and chairs) • Sports / Fitness Equipment • Lawn Equipment / Patio Furniture • Glass/Mirrors • Toys, Strollers, Cribs • Pictures / Wall Hangings |
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SOILED / MARRED ITEMS – Not Acceptable

- **Soiled items (dirty, stained, etc).**
- **Heavily marred items (scratched or dented).**
- **Contaminated items (smoke, animal hair/fur, water, odors, etc).**
- **Upholstered items with “excessive “pulling.**

BROKEN ITEMS

- **Broken items are not acceptable.**
- **Easily repairable items may be taken if otherwise in good condition.**
- **Items missing parts or installation hardware are not acceptable**

NOTES / COMMENTS

- **These lists are to be used as A GUIDELINE ONLY for Volunteers taking calls from prospective donors as well as by the Volunteers on the Pick Up and Delivery Teams. Love INC needs to be as firm as possible with donors to weed out unacceptable items and therefore serve our clients well. Disposing of items Love INC cannot use is costly and time consuming.**
- **If a donor insists that Love INC take an item that we normally would not take, the Pick Up Team should accept the item rather than cause hard feelings toward Love INC.**

As each has received a gift, use it to serve one another, as good stewards of God's varied grace: **1 Peter 4:10**

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ACCEPTABLE ITEMS

LIVING ROOM

- Sofas
- Love Seats
- Recliner Chairs
- Rocking Chairs
- Chairs (Other)

- Ottoman
- Futon Chair / Beds
- End Tables
- Coffee Tables
- Lamps (Table or Floor)

BEDROOM

- Bunk Beds
 - Trundle Beds
 - Box Springs and Mattresses*
 - Metal Bed Frames*
- (*)-Queen(Q)Double(D)Single(S)Child(C)

- Dressers (Low)
- Chests (High)
- Night Stands
- Lamps
- Bedding (Like New Only)
- Mattress Pads

KITCHEN / DINING ROOM

- Tables
- Chairs (No Stools)
- Silverware

- Coffee Makers
- Utensils
- Pots and Pans
- Dishes

SMALL APPLIANCES

- Pressure Cooker
- Toasters/ Toaster ovens
- Mixers
- Etc..

- Electric Frying pan
- Crock Pot
- Microwave

These lists are not exhaustive and are to be A GUIDELINE ONLY. Other items may be acceptable depending on warehouse space and clients' needs.

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